



## Togetherall Wall Guides

Togetherall is what you get when you add technology, community and a dedicated, experienced team together for the purpose of increasing positive mental health and wellbeing.

We are a social impact business providing a peer-to-peer digital mental health support network. We harness the power of community combined with expertly moderated and facilitated forums to enable our members to get support, take control and feel better.

We utilize the protective and therapeutic effects of connectedness and healthy social networks in our unique community where people share and support each other, peer to peer. We're inspired and driven by the power of people when combined with technology in helping to eradicate poor mental health, globally. Our ambition is to provide a service that supports as many people as possible who are going through a tough time.

Togetherall provides an accessible safe space to proactively manage one's mental health. Our community is open and inclusive to all people. Our team members are passionate, purpose driven and motivated by positive social impact.

After a period of strong growth, significant investment and big plans here and abroad, we are excited to be growing our teams.

### Mental Wellbeing Practitioners – “Wall Guides”

Togetherall is currently recruiting for Mental Health Practitioners – **Social Workers, Psychologists, Psychotherapists, Counselling Therapists, Clinical Counsellors, Psychiatric Nurses or other Registered Counselling and Psychotherapy Mental Health Professionals**. We call these professionals our **Wall Guides** as they are the foundational support that ensures safety, engagement and anonymity of members alongside their person-centered emotional and psychological assistance.

### Key Responsibilities

Wall Guides are experienced in supporting emotionally or psychologically vulnerable adults to manage their own distress. You will provide empathetic support and encouragement online through listening, questioning and engagement. You will convey complex and emotionally sensitive ideas through written content.

### Candidate Profile

- You are professionally recognized/registered with an accredited body (eg.NZAC).
- You are experienced in working with risk, understanding risk mitigation and escalation, and respecting professional boundaries
- You have the ability to remain calm and make clear decisions under pressure and to manage graphic content without judgement
- You are self-employed and home based with up to date technology equipment and fast broadband speed.
- You are available for a minimum of two 6 hour shifts a week, with some flexibility to cover weekend shifts (because our service is 24/7, we are able to offer flexible working patterns)
- Bilingualism (French, Spanish) is considered an asset

Togetherall is proud to be an equal opportunities employer. We celebrate diversity and are committed to creating an inclusive work environment where all employees and applicants can flourish.

Due to the high volume of applications received, only short-listed candidates will be contacted.

Applicants can apply by going to <https://togetherall.livevacancies.co.uk/#/job/details/30>.