



ACC SERVICE PROVIDER OPPORTUNITIES

Are you looking for meaningful, client centred work within a supportive specialist service?

Based in Invercargill, Southland Help is actively recruiting for suitably qualified service providers to deliver specific services under the ACC Sensitive Claims Service Contract. Hours can be negotiated.

About Southland Help

We operate from a recently completed, purpose built facility and have a fabulous team looking after our clients, our community and each other.

We are dedicated to providing trauma informed care, education and collaboration within a safe and supportive environment to those who are affected by sexual harm.

Our vision is a world free from sexual harm, where every individual is empowered to heal from trauma, every community is educated on prevention strategies, and every survivor is supported with compassion and dignity. We envision a society that values consent and respects boundaries.

Professions being sort:

Lead Provider – A minimum of Level 7 NZQA or equivalent in one of the following fields of study:

- Counselling
- Social Work
- Psychotherapy
- Clinical Psychology
- Psychiatry

Group Lead Providers – if you have experience as a Lead Provider in an ACC approved group.

Some services can be offered online, so please get in touch if you are outside Invercargill and would like to join Southland Help.

You must:

- hold the relevant qualification
- be a current member or affiliated to an approved organisation or professional body
- hold an up-to-date practising certificate

Core Responsibilities

- Trauma informed care – assist client to process trauma and support with their recovery.
- Advocacy and accompaniment – assist clients with navigating complex systems.
- Information and referrals – work collaboratively to connect survivors with long term specialities and resources.
- Case management – maintain accurate, confidential client records and care plans in accordance with privacy laws and ethical standards.
- Participate in supervision, reflective practice and professional development.

Skills and Experience:

- Refer to the ACC Sensitive Claims Provider Resource.
- Ability to develop healthy boundaries and manage self-care.
- Crisis de-escalation – proven ability to remain calm and effective when managing crisis situations.
- Cultural competency – an understanding of intersectionality and the ability to provide respectful, inclusive and culturally appropriate support for diverse communities.
- Exceptional communication skills with both clients and all other team members.

We offer:

- A purpose-built space
- Referral system and administrative support
- Ongoing professional development and training
- A manageable caseload with time for documentation and supervision
- A very collaborative, supportive and values lead team culture
- Meaningful work that makes a real difference to our clients and our community

Interested? If this sounds like the right next step for you and you want to make a real difference, apply now to join our team by forwarding your expression of interest to tracey@hrsouth.co.nz