



GHOSTS IN THE MACHINE

Why 'Perfect' Change Projects Fail (and How to Fix Them)

Online event | 2 July 2026 |
12:00 PM NZST

Speaker

Neil Micklewood

Clinical and Neuropsychologist | Transformation Advisor

Format & Cost

Online event

Free for CMI members | NZ\$45 non-members

As change specialists, we know human systems rarely follow a linear path. Yet organisations continue to invest heavily in transformation that under-delivers because the unspoken rules, embedded habits, and subconscious anxieties shaping behaviour are often missed. This session introduces Organisational Dynamics as a vital missing lens, drawing on Neuroscience and Psychology to reveal the unseen forces that influence resistance, adoption, and sustainable change.

Who should attend?

Psychologists, consultants, and professionals working across corporate, government, healthcare, public sector, and not-for-profit systems transformation.

What you'll gain

Practical tools and evidence-based insight to help you:

- **Systemic diagnosis:** Decode hidden organisational dynamics behind sudden project roadblocks.
- **Capacity mapping:** Understand the invisible drivers of real adoption and design behaviourally informed frameworks.
- **Sustainable interventions:** Move beyond process maps and KPIs to turn passive resistance into value-driven action.

Speaker

Neil Micklewood brings 17 years' experience applying behavioural neuroscience to complex change across healthcare, insurance, private corporate sectors, and public infrastructure.



Register now

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