# **Psychosocial Services Manager**

## **Our Organisation**

Hospice West Auckland – He ra hou, he orange ngakau, living every moment.

Providing compassionate palliative care for our communities. We walk with people and their whānau, exceeding expectations through the consistent delivery of comprehensive, compassionate, and responsive palliative care.

Pokohiwi Ki Te Pokohiwi - shoulder to shoulder, we walk alongside our patients and their families. We are westies helping westies. The values that guide us are:

Ngākau Aroha: Compassionate Kaitiaki Taonga: Accountability Wairua Whakaute: Respect Aronga Whānoke: Innovation Kotahitanga: Together

#### This Role

This role is based on the biopsychosocial model of care. Leading and managing an interdisciplinary model and team of practitioners that embrace the interconnection between biology, psychology, and socio-environmental factors. Having a deep understanding how these aspects of health, disease, death and dying, grief, bereavement and loss impact our life and living.

### About you

As an experienced Registered Health Professional with qualifications in either Psychology, Counselling or Social Work you are ready to make a real impact in Palliative Care.

With your extensive experience in managing people, you focus on building a strong interdisciplinary Social Care service that is truly holistic in its nature and delivers the very best of services.

You thrive on managing relationships. You embrace difference and cultural diversity and this is always reflected in the way you practice delivering outcomes that are patient and family focused.

Mā mua ka kite a muri, mā muri ka ora a mua - Those who lead give sight to those who follow, those who follow give life to those who lead.

#### You have:

- Tertiary qualification & current registration with relevant professional association
- Knowledge of community-based social services, in a diverse cultural and socioeconomic area similar to West Auckland
- High level of technology and computer literacy
- At least 5 years' experience in working in partnerships across different service groups and agencies

- Demonstrated people/project management and coordination experience
- Māori tikanga
- Current eligibility to work in NZ

#### Your management style is:

- Be a coach that brings out the best in your team, you are the catalyst for practice enhancement and development
- Facilitative and transformational
- Inspirational, driven and focused

In addition to having a solid background in the biopsychosocial model of care as it relates to palliative care or a related field. Your kete will require a curious mind-set and a nibble approach to change. You have an affinity for technology and a willingness to embrace growth as service needs rapidly grows. You demonstrate the attributes of enthusiasm, tenacity, commitment and a deep understanding of people.

### Benefits to you

- This is your time to shine and put your ideas into action
- Demonstrate your professional leadership and lead a committed, passionate inter-disciplinary social care team
- Lead new initiatives and service development with innovative social care services and programmes
- Align your personal and professional values and skills to this meaningful work

Our most recent staff survey reported - 100% of our people enjoy their work and take pride in what they do. Plus free on street parking. What are you waiting for?

## To Apply

Call Barbara Williams, CEO on 021 774953 to discuss this exciting role or you can send your CV and cover letter to jobs@hwa.org.nz

https://www.youtube.com/watch?v=GjR3-iSYGTA