

Application of techniques to improve interpersonal relationships between workers and enhance individual and organisational performance through increased willingness to act in a certain manner.

## **Key Tasks**

- Employee assistance programmes
- Conflict resolution, bullying investigations
- Performance incentive systems, i.e. remuneration.
- Performance management programmes

## **Core Skills**

- [Master of Science \(Applied Psychology\), University of Canterbury](#)
- [Master of Psychology, Massey University](#)
- [Master of Applied Psychology, Waikato University](#)

## **Short Courses**

- Negotiation Skills, Adelhiem and Associates

## **Registration**

- [Postgraduate Diploma in Industrial/Organisational Psychology, Massey Univeristy](#)
- [Postgraduate Diploma in the Practice of Psychology, Waikato University](#)